

**Governor's Office Daily COVID-19 Q & A**  
**May 8, 2020**

**Helplines and Webpages**

**General Resources and a list of Executive Orders:** visit [coronavirus.illinois.gov](https://coronavirus.illinois.gov)

**PPE Equipment:**

- Donations: [PPE.donations@Illinois.gov](mailto:PPE.donations@Illinois.gov)
- To Manufacture PPE in Illinois: [ima@ima-net.org](mailto:ima@ima-net.org)

**Small Business Assistance:**

- Essential Business inquiries: contact 1-800-252-2923 or [CEO.support@illinois.gov](mailto:CEO.support@illinois.gov)
- **State:** [click here.](#) **Federal:** <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

**Unemployment Assistance:** IDES set the following guidelines for applicants:

- **FOR ON-LINE APPLICATIONS,** [click here.](#) If your last name begins with letters:
  - **A through M** file your claim on **Sundays, Tuesdays, Thursdays.**
  - **N through Z** file your claim online on **Mondays, Wednesday, Fridays.****\*Saturdays** – for those who missed their application window.
- **FOR PHONE APPLICATIONS,** call (800) 244-5631. If your last name begins with letters:
  - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays.**
  - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays.****\*Fridays (7am-6pm) & Saturdays (8am-noon)** – for those who missed their call window.

**Individual Assistance:**

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online.](#)
- Resources for people with disabilities please [click here.](#)
- Consumer guidance on debts due and regulated financial sectors: [click here.](#)
- Airbnb Housing opportunities for first responders and medical professionals: [click here.](#)
- For insurance coverage guidance from the Department of Insurance, [click here.](#)
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here.](#)
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0\_

**Other Resources:**

- Federal Stimulus Package Unemployment Benefits Q&A: [click here.](#)
- IDFP list of licensees and consumers impacted by COVID-19: [click here.](#)
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit [dph.illinois.gov](https://dph.illinois.gov)
- To volunteer: visit [serve.illinois.gov](https://serve.illinois.gov) or email [dph.serveillinois@illinois.gov](mailto:dph.serveillinois@illinois.gov)
- COVID-19 Symptom guidelines: visit DPH website, [click here.](#)
- DPH map of testing sites: [click here](#)

## **Restore Illinois**

**Q:** How will I know what phase of the plan my region is in?

**A:** As of May 1, 2020, each region in Illinois is in Phase 2. Please visit the [IDPH website](#) for information on what stage each region is in.

## **Eviction Order**

**Q:** Does the eviction coverage account for people living in extended stay hotels? They are being locked out of their rooms if they cannot pay.

**A:** [Executive Order 2020-30](#) prohibits the filing of a residential eviction action and enforcement of any eviction orders. While some tenants of extended stay hotels may be entitled to certain rights under local landlord-tenant ordinances, Illinois law does not require hotel owners to file eviction actions in order to regain possession of a hotel room. If, however, the hotel did intend to file an eviction action, or already had an eviction order, the EO would prohibit that action from moving forward.

## **Marriage**

**Q:** Can the governor's office provide clarity on marriage ceremonies?

**A:** The solemnizing of the marriage ceremony pursuant to the Illinois Marriage and Dissolution of Marriage Act may be performed utilizing two-way audio-video communication technology provided that certain conditions are met. Please visit the [Executive Order 2020-36](#) for those specific conditions.

## **IDES**

**Q:** Does IDES have any unemployment stats by legislative district?

**A:** You can visit the IDES website under [Data & Statistics](#) tab for a list of their Labor Market Information reports and data.

For statistics by legislative district visit: [Legislative District Dashboard](#).

**IDFPR**

**Q:** Will the guidelines for BCENT (Barber, Cosmetology, Esthetics, Hair Braiding, and Nail Technology) students be relaxed to exceed the 10% limit for online theory course?

**A:** IDFPR issued a variance to allow a licensed BCENT school to teach online theory courses and theory portions of practicum courses in excess of the 10% of the hours of each subsection listed above, to a maximum of 50%. This Variance shall only apply to students who were considered current students prior to March 20, 2020, the date the Governor issued Executive Order 2020-10.

For more information visit: [Variance | Update - BCENT Schools and Online Education](#).