

Governor's Office Daily COVID-19 Q & A
May 6, 2020

Helplines and Webpages

General Resources and a list of Executive Orders: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- **State:** [click here.](#) **Federal:** <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

Unemployment Assistance: IDES set the following guidelines for applicants:

- **FOR ON-LINE APPLICATIONS,** [click here.](#) If your last name begins with letters:
 - **A through M** file your claim on **Sundays, Tuesdays, Thursdays.**
 - **N through Z** file your claim online on **Mondays, Wednesday, Fridays.*****Saturdays** – for those who missed their application window.
- **FOR PHONE APPLICATIONS,** call (800) 244-5631. If your last name begins with letters:
 - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays.**
 - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays.*****Fridays (7am-6pm) & Saturdays (8am-noon)** – for those who missed their call window.

Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online.](#)
- Resources for people with disabilities please [click here.](#)
- Consumer guidance on debts due and regulated financial sectors: [click here.](#)
- Airbnb Housing opportunities for first responders and medical professionals: [click here.](#)
- For insurance coverage guidance from the Department of Insurance, [click here.](#)
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here.](#)
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0_

Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here.](#)
- IDFP list of licensees and consumers impacted by COVID-19: [click here.](#)
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- COVID-19 Symptom guidelines: visit DPH website, [click here.](#)
- DPH map of testing sites: [click here](#)

Social Services

Q: Can AA meetings convene with groups of less than 10 and with proper social distancing?

A: Substance use services are considered essential healthcare services under the latest Stay-At-Home Executive Order [2020-32](#). Please follow social distancing [guidelines](#). Where groups of 10 or less is not feasible, groups like AA may also want to consider utilizing virtual meetings during this unprecedented public health emergency. If you have questions or concerns about whether a business is “essential” under the Stay at Home order, please contact the Department of Commerce and Economic Opportunity’s COVID-19 hotline at 1-800-252-2923 or e-mail CEO.support@illinois.gov.

Illinois Department of Agriculture (IDOA)

Q: Is IDOA going to cancel local county fairs?

A: During the Governor’s Disaster Proclamation, decisions regarding whether large gatherings and outdoor events can take place will occur in consultation with public health and epidemiological experts in accordance with the framework described in the Restore Illinois plan, which can be found [here](#).

Q: Is there specific guidance applicable to private lakes and beaches under the extended Stay At Home Order?

A: There is no special guidance for private lakes and beaches; the same guidance stands for both private and public lakes and beaches. Please see the link for boating and fishing guidance: <https://www2.illinois.gov/dceo/Documents/Boating%20Fishing%20Guidelines.pdf>

Essential Business

Q: Are places such as yoga studios, CrossFit gyms, or Pilates allowed to hold classes? Can they open if limited to less than 10 persons and maintain distance?

A: Gyms cannot be open at this time. If you have questions or concerns about whether a business is “essential” under the Stay at Home order, please contact the Department of Commerce and Economic Opportunity’s COVID-19 hotline at 1-800-252-2923 or e-mail CEO.support@illinois.gov.

Summer Travel

Q: Can people travel to their summer trailer park homes? The trailers are single family park model trailers. The trailers are permanent like a regular trailer park, with their own electric and water. They are more than six feet apart and serve as summer homes. Are these parks permitted to be open under the current lockdown order?

A: The trailer park can remain open, however travelling to a person’s vacation home is not considered as essential travel. Please see this [weblink](#) for more information on essential travel.