

Governor's Office Daily COVID-19 Q & A
May 5, 2020

Helplines and Webpages

General Resources and a list of Executive Orders: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- **State:** [click here.](#) **Federal:** [https://disasterloan.sba.gov.](https://disasterloan.sba.gov)
- Business insurance coverage: [https://mc.insurance.illinois.gov/messagecenter.nsf.](https://mc.insurance.illinois.gov/messagecenter.nsf)

Unemployment Assistance: IDES set the following guidelines for applicants:

- FOR ON-LINE APPLICATIONS, [click here.](#) If your last name begins with letters:
 - **A through M** file your claim on **Sundays, Tuesdays, Thursdays.**
 - **N through Z** file your claim online on **Mondays, Wednesday, Fridays.*****Saturdays** – for those who missed their application window.
- FOR PHONE APPLICATIONS, call (800) 244-5631. If your last name begins with letters:
 - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays.**
 - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays.*****Fridays (7am-6pm) & Saturdays (8am-noon)** – for those who missed their call window.

Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online.](#)
- Resources for people with disabilities please [click here.](#)
- Consumer guidance on debts due and regulated financial sectors: [click here.](#)
- Airbnb Housing opportunities for first responders and medical professionals: [click here.](#)
- For insurance coverage guidance from the Department of Insurance, [click here.](#)
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here.](#)
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0_

Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here.](#)
- IDFP list of licensees and consumers impacted by COVID-19: [click here.](#)
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- COVID-19 Symptom guidelines: visit DPH website, [click here.](#)
- DPH map of testing sites: [click here](#)

Illinois Department of Agriculture (IDOA)

Q: The Illinois 4-H has moved in-person shows and events through July 5 to an online platform, does that mean local county fairs are also cancelled?

A: Oversight of the Illinois 4-H program is provided by the University of Illinois Extension and not local county fairs.

Q: What role does IDOA have in local county fairs?

A: IDOA provides some funding assistance to local county fairs for such things as premiums for livestock shows and contests. IDOA oversees horse racing at fairs which host horse racing events.

Q: Have any county fairs been cancelled in 2020?

A: As of now, IDOA is aware that the fair boards in Clark County, DuPage County, Jasper County, Macon County, Macoupin County, and Williamson County have chosen to cancel their 2020 fairs.

Recreation

Q: Are tennis clubs allowed to open under the current Stay at Home Order?

A: Tennis clubs should not be open for business. As a non-essential business, tennis clubs can still maintain limited activities as outlined in Section 2, subsection 13 of [Executive Order 32](#). Minimum Basic Operations at the facility to process payroll/employee benefits, mail, perform inventory assessment, and maintain security at the facility. The Illinois Department of Commerce and Economic Opportunity (DCEO) provides guidance on essential and non-essential businesses.

If you have questions or concerns about whether a business is “essential” under the Stay at Home order, please contact the Department of Commerce and Economic Opportunity’s COVID-19 hotline at 1-800-252-2923 or e-mail CEO.support@illinois.gov.