

# Governor's Office Daily COVID-19 Q & A

## May 19, 2020

### Helplines and Webpages

General Resources and a list of Executive Orders: visit [coronavirus.illinois.gov](https://coronavirus.illinois.gov)

### PPE Equipment:

- Donations: [PPE.donations@Illinois.gov](mailto:PPE.donations@Illinois.gov)
- To Manufacture PPE in Illinois: [ima@ima-net.org](mailto:ima@ima-net.org)

### Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or [CEO.support@illinois.gov](mailto:CEO.support@illinois.gov)
- State: [click here](#). Federal: <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

**Unemployment Assistance:** IDES set the following guidelines for applicants:

- FOR ON-LINE APPLICATIONS, [click here](#). If your last name begins with letters:
  - **A through M** file your claim on **Sundays, Tuesdays, Thursdays**.
  - **N through Z** file your claim online on **Mondays, Wednesday, Fridays**.**\*Saturdays** – for those who missed their application window.
- FOR PHONE APPLICATIONS, call (800) 244-5631. If your last name begins with letters:
  - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays**.
  - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays**.**\*Fridays (7am-6pm) & Saturdays (8am-noon)** – for those who missed their call window.

### Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online](#).
- Resources for people with disabilities please [click here](#).
- Consumer guidance on debts due and regulated financial sectors: [click here](#).
- Airbnb Housing opportunities for first responders and medical professionals: [click here](#).
- For insurance coverage guidance from the Department of Insurance, [click here](#).
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here](#).
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0\_

### Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here](#).
- IDFP list of licensees and consumers impacted by COVID-19: [click here](#).
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit [dph.illinois.gov](https://dph.illinois.gov)
- To volunteer: visit [serve.illinois.gov](https://serve.illinois.gov) or email [dph.serveillinois@illinois.gov](mailto:dph.serveillinois@illinois.gov)
- COVID-19 Symptom guidelines: visit DPH website, [click here](#).
- DPH map of testing sites: [click here](#)

## **Restore Illinois**

**Q:** Is there any way to reconsider gymnastic facilities, dance studios, etc. being opened up during Phase 3 under social distancing, number limitations, and face covering guidelines?

**A:** Gymnastic facilities and dance studios are considered Health and fitness clubs. Under the [Restore Illinois](#) Plan, in [Phase 3](#), they can provide outdoor classes and one-on-one personal training based on approved safety guidance provided by the Illinois Department of Public Health (IDPH). In Phase 4, they can open with capacity limits and IDPH approved safety guidance.

**Q:** Can the Governor's office provide guidance with regard to garage sales/yard sales?

**A:** Garage sales are retail activities, which are only curbside pick-up and delivery right now. In [Phase 3](#), these activities will be open with capacity limits and IDPH approved guidelines.

**Q:** There have been a lot of questions about the transition from Phase 4 to 5. Does the Office have any additional guidance at this time? If there is not a vaccine or widely available treatment, but the new cases in a region are a small number like 1, 3 or 4, would that Region still remain in Phase 4?

**A:** The [Restore Illinois Plan](#) states that [Phase 5](#) can be instituted with a "Vaccine, effective and widely available treatment, or the elimination of new cases over a sustained period of time through herd immunity or other factors." A sustained rise in positivity rate, sustained increase in hospital admissions for COVID-19 like illness, reduction in hospital capacity threatening surge capabilities, or a significant outbreak in the region that threatens the health of the region could move us backwards.

## **Camping**

**Q:** Will the Illinois Department of Natural Resources (IDNR) allow camping at state parks that are open to the public? If not, why not?

**A:** As the state begins to slowly reopen state parks, fish and wildlife areas, recreational areas and historic sites, we're offering a limited number of activities and programs at each site. In accordance with this phased approach to opening our state sites, and to help encourage social distancing and local travel, state sites currently open to the public are open for day use only with campgrounds at IDNR sites remaining closed until further notice.

IDNR will continue to work with the Governor's Office and IDPH to review, on an ongoing basis, the possibility of opening recreational opportunities and amenities. As Illinois continues to flatten, and eventually bend the curve, we are looking forward to welcoming Illinoisans back to the state's parks.