

Governor's Office Daily COVID-19 Q & A
May 15, 2020

Helplines and Webpages

General Resources and a list of Executive Orders: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- **State:** [click here.](#) **Federal:** [https://disasterloan.sba.gov.](https://disasterloan.sba.gov)
- Business insurance coverage: [https://mc.insurance.illinois.gov/messagecenter.nsf.](https://mc.insurance.illinois.gov/messagecenter.nsf)

Unemployment Assistance: IDES set the following guidelines for applicants:

- **FOR ON-LINE APPLICATIONS,** [click here.](#) If your last name begins with letters:
 - **A through M** file your claim on **Sundays, Tuesdays, Thursdays.**
 - **N through Z** file your claim online on **Mondays, Wednesday, Fridays.*****Saturdays** – for those who missed their application window.
- **FOR PHONE APPLICATIONS,** call (800) 244-5631. If your last name begins with letters:
 - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays.**
 - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays.*****Fridays (7am-6pm) & Saturdays (8am-noon)** – for those who missed their call window.

Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online.](#)
- Resources for people with disabilities please [click here.](#)
- Consumer guidance on debts due and regulated financial sectors: [click here.](#)
- Airbnb Housing opportunities for first responders and medical professionals: [click here.](#)
- For insurance coverage guidance from the Department of Insurance, [click here.](#)
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here.](#)
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0_

Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here.](#)
- IDFP list of licensees and consumers impacted by COVID-19: [click here.](#)
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- COVID-19 Symptom guidelines: visit DPH website, [click here.](#)
- DPH map of testing sites: [click here](#)

Restore Illinois

Q: When the plan discusses a “gathering,” is it a gathering in the same building or the same room? For example, what if there is a church or center with multiple rooms and there are 10 or less in each room?

A: The limit on gatherings is meant to protect from the risk of infection since the more time spent with a person with COVID-19 in close quarters, the more likely it is that the disease will be transmitted, and the more people in a room the higher the risk that someone may have COVID-19. Depending on the size and configuration of a building and its rooms, it is possible that more than one 10-person gathering could occur within a single building (such as school building with many classrooms). However, the guidance remains to keep gatherings to the fewest number possible with social distancing and no more than 10 people in proximity to each other.

Business Assistance

Q: Why is the Paycheck Protection Program (PPP) limited to 8 weeks if the hot spots are still closed for business? What is the State of Illinois doing to protect our business and health interests as it relates to the PPP and Covid-19? Please explain the state's position on this and how they are positioned best to help protect small businesses while also getting Federal support?

A: The Federal CARES Act passed by Congress limits PPP to 8 weeks. You can learn more about the federal PPP parameters by visiting the federal Treasury Department [FAQ](#). At a state level, the Department of Commerce and Economic Opportunity (DCEO) has been working around the clock to provide technical assistance to residents through their First Stop Business Information Center and their Small Business Development Centers. DCEO has had incredible interest in the Federal grant and small business loan programs, and they are working to get those in the hands of businesses as soon as possible. To learn more about the resources available to small businesses at this time, please [click here](#).

To read more about the Governor’s plan for safely reopening our state, Restore Illinois, please [click here](#).